



# Metro News

## April – June 2022 Newsletter

### Suspect a Water Main Break?

Water main breaks happen with no warning. The breaks are usually the result of shifting of the earth near the main or the deterioration of the main itself. The Metro District strives to make necessary repairs as quickly and safely as possible, with the least disruption to residents and traffic. The Metro District appreciates the community's patience with any unavoidable disruptions caused by these repairs.

Residents play a crucial role in reporting breaks. If you see bubbling water accumulating in the street or the parkway, the first thing you should do is call the Metro District at 970-349-5480. After normal business hours, weekends or holidays, please call police dispatch line at 970-641-8200 or the emergency contacts listed on our website at [cbsouthmetro.net](http://cbsouthmetro.net). Once the department has been notified, a crew is dispatched to investigate and assess the problem.



### Water & Wastewater Rate Increase 2022

A FRIENDLY REMINDER: Don't forget to update your payment amounts to reflect the 2022 rate increase.

#### Do You Have a Hot Tub?

The District does not charge monthly usage fees for hot tubs, but rather a tap fee for \$550.00 for a single family and \$1,100.00 for a multifamily.

Please contact us if you have not paid your hot tub tap fee.

Please note: The District will be making a big push to collect all uncollected hot tub fees.

#### New District Employee

The District is excited to announce Christian Robertson as the new Water Operations Coordinator & Heavy Equipment Operator.

Christian comes from Vail Resorts and has lived in CB South for 20+ years and has extensive experience in project management and equipment operation.

### The Easiest Way to Receive and Pay Your Bill

ANNOUNCING THE EASIEST WAY TO RECEIVE AND PAY YOUR BILL  
AND NEVER MISS ANOTHER PAYMENT!

Go paperless, pay online, &/or setup autopay: [xpressbillpay.com/#/?org=crestedbuttesouth10450](http://xpressbillpay.com/#/?org=crestedbuttesouth10450)

If you need further assistance please contact CB South Metro at [annie@cbsouthmetro.net](mailto:annie@cbsouthmetro.net)